

# *“Am I being disrespectful?”*

## Managing across generations of employees

In an interactive, lively workshop we will take a multi-generational look at the perceptions each generation has on the work experience. Specifically, we'll share ours and others' research findings regarding attitudes towards authority, decision-making, change, feedback, and work. Tips on managing communications for greater effectiveness with each population will be shared.

### Presenters:

Melody L Wollan, PhD, SPHR

James M Sysko, JD, Masters in HR

Nicole Goddard, MBA candidate

### Eastern Illinois University

**Melody L. Wollan is an Associate Professor of Management and has been at EIU since 2005. She has an active role in EIU's HR concentration and currently teaches the senior-level Staffing and Development course in the HR program, as well as Organizational Behavior for the MBA level. She has published research on retirees and bridge employment.**

**James M. Sysko is an Assistant Professor of Management at EIU since fall 2010. Dr. Sysko teaches Ethics, HR, and Business Law. He researches generational differences at work.**

**Nicole M. Goddard, will graduate with an MBA in spring 2012 after earning a BS in Management in 2010. She has done research on the factors that predict increased levels of employee engagement and will present that work in Florida this fall at the Institute of Behavioral and Applied Management Conference.**